

STRONGSVILLE FIRE DEPARTMENT

17000 PROSPECT RD. STRONGSVILLE, OHIO 44149 Ph: 440 580-3210

## **RESIDENTIAL HOME LOCK BOX PROGRAM**

Strongsville Fire has implemented a voluntary system for residents who wish to provide a secure and fast way that emergency responders can enter their homes at a critical time without damaging the primary entryway.

During an emergency, TIME IS CRITICAL. Emergency Responders DO NOT want to cause any unnecessary damage when trying to access a home that is in alarm or when responding to a call for medical assistance. However, a locked door must be effectively opened by the quickest means possible. Many times, this would be forcing and damaging the entry door for the responders to gain immediate access and provide help.

Strongsville Fire encourages residents to purchase, install and maintain for emergency use an exterior mounted residential home key safe. These are available for retail purchase at many local stores that carry home hardware and building products. Store personnel can help direct you to these if you request you're looking for an exterior mountable key safe. After your purchase, contact the

## Strongsville Fire Prevention Office at (440) 580 - 3225

We will schedule a time to meet with you at your residence to help you set your desired code, mount the box on your house (if you need our assistance), and record your pertinent information to transfer to our citywide 9-1-1 dispatch center. There it will be recorded on the secure city emergency services database that can then be confidently relayed to Fire, EMS, or Police personnel responding to your address for a critical assistance call. Responders can then instantly access your entry keys and open your door quickly without risk of property damage. This is a simple device that's always ready for use, day or night, and is not dependent on electricity or batteries.

For further assistance or to get answers on other questions about this program, please call the Fire Prevention Office at (440) 580 - 3225.

HOMELOCKBOX1-2018